

## **Disaster Recovery Centers to open Wednesday in Quincy to service Norfolk County residents.**

Disaster Recovery Centers (DRCs) will be open beginning Wednesday, April 7, 2010. Each DRC is staffed with Federal Emergency Management Agency (FEMA) and Massachusetts Emergency Management Agency (MEMA) disaster recovery specialists, who are ready to help survivors through the process of applying for disaster assistance.

Homeowners, renters and business owners are urged to register before visiting a DRC by calling FEMA toll-free at 800-621-FEMA (3362). Multilingual operators are available. Those with speech or hearing impairment may call TTY 800-462-7585 to apply. The toll-free telephone numbers will operate 7:00AM to 10:00PM daily until further notice. Registration can also be done online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).

Once registered, FEMA disaster recovery specialists at a center can check an individual's case, answer questions about their claim, or request information FEMA needs to process their claim.

Recovery specialists can also supply contacts for other programs that may provide help as well as suggest low-cost risk-reduction measures to make homes or businesses safer. Other federal agency representatives at the centers include IRS tax specialists to discuss disaster-related issues. Representatives from volunteer agencies are also available to suggest existing community resources to help in the recovery process.

U.S. Small Business Administration (SBA) representatives will be on hand at DRCs to meet with individuals and business owners to answer any questions about SBA's disaster loan program, help them complete their SBA disaster loan application and accept the completed disaster loan applications. Anyone not able to go to a DRC should call the SBA Customer Service Center from 8 a.m. to 6 p.m. local time, Monday through Friday, at 800-659-2955 for information and assistance or visit the SBA Web site at [www.sba.gov](http://www.sba.gov).

The U.S. Small Business Administration (SBA) offers low-interest disaster loans to homeowners, renters, businesses of all sizes and private non-profit organizations. These loans are to repair or replace homes, businesses and personal property not covered by insurance and damaged by the recent flooding.

### **Norfolk County**

Thomas Crane Public Library  
40 Washington Street  
Quincy, MA 02169

Hours:

Monday – Thursday: 9 a.m. – 7 p.m.

Friday and Saturday: 9 a.m. – 5 p.m.

Sunday: 1 p.m. – 5 p.m.

Please note that this site will move next Monday to:

Richard J. Koch Park & Recreation Complex  
1 Merrymount Parkway, Quincy, Massachusetts